

## Error 1324 The Path My Documents Contains An Invalid Character

**Problem:** When you are trying to install an Application on a computer, you find that the Installer crashes with the following fatal error “Error 1324: The Path My Documents Contains An Invalid Character”. Thus you are unable to install the application. You check the permissions and find that the user has Administrative access, but can’t figure out why you are getting this message. If you log out of that account and then log in as the Administrator you find that the application installs fine. So, you ask yourself why will it not install under the users account (Non-Administrator account). See Solution below.

**Solution:** The first thing that you will need to do is make sure that you are currently logged in under that account that is experiencing the problem. Now right-click on “My Documents” and go to “Properties”. Go to the “Target Tab” and look under “Target Folder Location” and write this path down. You will notice that this should be a “Network Path” which is why you are getting the error message. The installer is trying to access a portion of the My Documents folder which it cannot get to because you are not on that particular Network currently (IE Poor Programming on Whosever Part Wrote the Application). **Note: Make sure you write this path down because you will have to type it in mainly later on.** Now type in the path to the local “My Documents” folder on that machine. Ex. “C:\Documents and Settings\user\My Documents” Make sure you put the “ (Quotes) in there. Hit “Apply” and “Ok”. Now you should be able to install the application without any problems. Once you have installed all the applications that are needed on this machine do the following. Now right-click on “My Documents” and go to “Properties”. Go to the “Target Tab” and look under “Target Folder Location” and enter the path that you wrote down earlier. Hit “Apply” and “Ok”. When your user is back on their Network everything should work as it did before and they will be able to access their My Documents without any issues.